

ATIP Request A-2020-09754

Average Number of Overtime Hours Worked by Frontline BSOs at the Queenston Bridge, Rainbow Bridge, and Peace Bridge
For Fiscal Year 2018-2019

Port of Entry	Total BSO OT Hours	BSO Head Count	Average OT Hours by Head Count	BSO FTE Count	Average OT Hours by FTE Count
Queenston Bridge	9,888.50	243.00	40.69	135.96	72.73
Rainbow Bridge	9,741.50	191.00	51.00	94.64	102.94
Peace Bridge	12,915.00	281.00	45.96	192.65	67.04

NOTE:

- 1) BSO includes FB-02 and FB-03
- 2) Data for NEXUS Enrolment Centres and Whirlpool Bridge are excluded
- 3) Data are for overtime hours worked, not overtime hours offered